

EDITOR'S WORD

Dear academic and professional community, dear readers,

We are presenting, with particular pleasure and pride, the new issue of the Journal 'Administration', the scientific journal for Administration and Administrative Law. The first issue of the Journal 'Administration' has been printed in May 2010, so the publication of current issue marks the full ten years of publishing the Journal. Meanwhile, our esteemed authors have helped to profile a respectable Journal that is published regularly twice a year, and has become internationally indexed and recognizable Journal within the academic community of the University of Sarajevo, but also at other higher education institutions in Bosnia and Herzegovina and Southeast Europe.

We hope that in its second decade, the Journal 'Administration' will be indexed in additional internationally referenced scientific databases and will expand its readership and authorship at the global level. And of course, we hope the Journal will further improve the quality of scientific papers, and, as such, continue significantly to contribute the public administration reform processes, as well as to the development of administrative science.

In this issue of the Journal, we have continued to combine papers that write about improving market managerial processes with topics related to public administration. In this sense, we recommend a paper about methods for improving the efficiency of tourism.

The papers related to the activity of public administration are of a wide range, following a comprehensive administrative activity, and are very adapted to the contemporary challenges of public administration. Their focus is on communication models in administration, also special tools for communication and provision of public services in the form of e-government, then the very current topic of shortcomings of public procurement procedures in extraordinary circumstances that we face globally today. This issue presents, as well, special methods of public procurement procedures and a topic related to the regional analysis of administrative disputes of full jurisdiction as an important instrument of administrative-judicial protection in administrative decision-making procedures.